

**List of Mortgage Servicers**  
 (All operational hours are adjusted for the Eastern time zone)

<b>ABN AMRO Mortgage Group</b> (800) 783-8900 (ask for loan resolution department) 8 a.m.-5 p.m. Monday-Friday Most languages	<a href="http://www.abnamro.com/en/home.cfm">http://www.abnamro.com/en/home.cfm</a>
<b>Accredited Home Lenders</b> (877) 273-4599 6 a.m.-2 p.m. Monday-Friday English and Spanish	<a href="http://www.accredhome.com">http://www.accredhome.com</a>
<b>Ameriquest Mortgage</b> (800) 211-6926 5 a.m.-2 p.m. Monday-Friday	<a href="http://www.ameriquet.com/">http://www.ameriquet.com/</a>
<b>Aurora Loan Services</b> (800)-550-0508 All languages	<a href="https://alservices.com/">https://alservices.com/</a>
<b>Avelo Mortgage LLC</b> (866) 992-8356 7 a.m.-5 p.m. English and Spanish	
<b>Bank of America</b> (800) 846-2222 Home Equity or Line of Credit: (800) 451-6362 English and Spanish	<a href="http://www.bankofamerica.com">http://www.bankofamerica.com</a>
<b>BB&amp;T Mortgage</b> (800) 827-3722 8:30 a.m.-5:15 p.m. Monday-Thursday 8:30 a.m.-6 p.m. Friday All languages	<a href="http://www.bbt.com">http://www.bbt.com</a>
<b>Central Pacific Bank</b> (800) 342-8422 Hawaii	
<b>Charter One Bank</b> (800) 234-6002 9 a.m.-5 p.m. Monday-Friday All languages	<a href="http://www.charterone.com/home/">http://www.charterone.com/home/</a>
<b>Chase Home Finance</b> (800) 848-9136 (customer service) (858) 605-2181 (delinquency customer service) Spanish and English	<a href="http://www.chase.com">http://www.chase.com</a>
<b>Chase Home Finance - NJ</b> (800) 446-8939 8 a.m.-9 p.m. Monday-Friday English and Spanish	<a href="http://chasehomemortgage.com">http://chasehomemortgage.com</a>

<p><b>Chevy Chase Bank</b>  (800) 933-9100  8:30 a.m.-4:30 p.m.  Monday-Friday  All languages</p>	<p><a href="http://www.chevychasebank.com/html/mortgages.html">http://www.chevychasebank.com/html/mortgages.html</a></p>
<p><b>CitiMortgage - Prime Loans</b>  (800) 695-0384  (800) 926-9783  (866) 272-4749  6 a.m.-3 p.m.  Monday-Friday  Spanish and English</p>	<p><a href="http://www.citimortgage.com">http://www.citimortgage.com</a>   <a href="http://www.citifinancialmortgage.com">http://www.citifinancialmortgage.com</a></p>
<p><b>CitiMortgage - Subprime Loans</b>  (800) 422-1498  6 a.m.-3 p.m.  Monday-Friday  Spanish and English</p>	
<p><b>Countrywide Financial-California</b>  (800) 669-0102  8 a.m.-5 p.m.  Monday-Friday  English and Spanish</p>	<p><a href="http://www.countrywide.com">http://www.countrywide.com</a></p>
<p><b>Countrywide Home Loans</b>  (877) 744-7691  7 a.m.-8 p.m.  Monday-Thursday  Spanish and English</p>	<p><a href="http://www.countrywide.com">http://www.countrywide.com</a></p>
<p><b>Downey Financial Corp.</b>  (800) 824-6902, ext. 6696  5:30 a.m.-1:30 p.m.  Monday-Friday  English and Spanish</p>	<p><a href="http://www.downeysavings.com/hl">http://www.downeysavings.com/hl</a></p>
<p><b>EMC Mortgage Corp.</b>  (888) 577-4011  7 a.m.-7 p.m.  Monday-Friday  English and Spanish</p>	<p><a href="http://www.emcmortgagecorp.com">http://www.emcmortgagecorp.com</a></p>
<p><b>Equity One</b>  (866) 361-3460  English and Spanish</p>	<p><a href="http://www.equityone.com">http://www.equityone.com</a></p>
<p><b>EverBank</b>  (800) 669-9721  8 a.m.-5 p.m.  Monday-Friday  Spanish and English</p>	<p><a href="http://www.everbank.com">http://www.everbank.com</a></p>
<p><b>First Horizon Home Loans</b>  (800) 816-7796  English and Spanish</p>	<p><a href="http://www.firsthorizon.com/">http://www.firsthorizon.com/</a></p>

<p><b>Flagstar Bank</b>  (800) 968-7700, ext. 9780  8:30 a.m.-5 p.m.  All languages</p>	<p><a href="http://www.flagstar.com/index.jsp">http://www.flagstar.com/index.jsp</a></p>
<p><b>Fremont Investment &amp; Loan</b>  (866) 484-0291  English and Spanish</p>	<p><a href="http://www.1800fremont.com">http://www.1800fremont.com</a></p>
<p><b>GMAC Mortgage</b>  (800) 850-4622  8 a.m.-10 p.m.  Spanish and English</p>	<p><a href="http://www.gmacmortgage.com">http://www.gmacmortgage.com</a></p>
<p><b>Home Loan Services</b>  (800) 622-5035  8 a.m.-7 p.m.  Monday-Thursday  8 a.m.-5 p.m.  Friday</p>	
<p><b>Homecomings Financial</b>  (800) 850-4622  6 a.m.-5 p.m.  Monday-Friday  English and Spanish</p>	<p><a href="http://www.homecomings.com">http://www.homecomings.com</a></p>
<p><b>HomeEq Mortgage Servicing</b>  (866) 822-1471  3 a.m.-11:30 a.m.  Monday-Friday  English and Spanish</p>	<p><a href="http://www.homeq.com">http://www.homeq.com</a></p>
<p><b>HSBC Mortgage Services</b>  (800) 333-5848 (for customers of HFC (Household Finance) and Beneficial Finance)  (800) 365-6730 (for customers of HSBC Mortgage Services or Decision One)  7 a.m.-9 p.m.  Monday-Thursday  English and Spanish</p>	<p><a href="http://www.hsbcmortgageservices.com">http://www.hsbcmortgageservices.com</a></p>
<p><b>Huntington Bank</b>  (800) 323-9865  8 a.m.-9 p.m.  Monday-Friday  8 a.m.-12 p.m.  Saturday</p>	<p><a href="mailto:Loss.mitigation.department.mailbox@huntington.com">Loss.mitigation.department.mailbox@huntington.com</a></p>
<p><b>Indymac Bank</b>  (877) 736-5556  6 a.m.-6 p.m.  Monday-Friday  Spanish, English and Korean</p>	<p><a href="http://www.indymachls.com/loanworks">http://www.indymachls.com/loanworks</a></p>
<p><b>Litton Loan Servicing</b>  (800) 999-8501  8 a.m.-5 p.m.  Monday-Friday</p>	<p><a href="http://www.littonloan.com">http://www.littonloan.com</a></p>

All languages	
<b>National City Home Loan Services</b> (800) 367-9305 8 a.m.-5 p.m. Monday-Friday English and Spanish	<a href="http://www.nationalcity.com">http://www.nationalcity.com</a>
<b>National City Mortgage</b> (800) 367-9305, ext. 57066 8 a.m.-4 p.m. Most languages	<a href="http://www.nationalcitymortgage.com">http://www.nationalcitymortgage.com</a>
<b>Nationstar Mortgage</b> (888) 480-2432 7 a.m.-7 p.m. Monday-Friday English and Spanish	<a href="http://www.nationstarmtg.com">http://www.nationstarmtg.com</a>
<b>Nationwide Advantage Mortgage Company</b> (800) 356-3442, ext. 6002	<a href="http://www.nationwide.com">http://www.nationwide.com</a>
<b>New Century Financial</b> (888) 477-0193 4 a.m.-3 p.m. Monday-Friday English and Spanish	<a href="http://www.4mortgagehelp.org/newcentury.html">http://www.4mortgagehelp.org/newcentury.html</a>
<b>NovaStar Financial</b> (888) 289-1231 English and Spanish	<a href="http://www.novastarmortgage.com">http://www.novastarmortgage.com</a>
<b>NovaStar Mortgage Loan Resolution Department</b> (888) 743-0774 Non-English: (888) 743-0774, ext. 4523 English and Spanish	
<b>Ocwen Financial Corp.</b> (877) 596-8580 English and Spanish	<a href="http://www.ocwen.com">http://www.ocwen.com</a>
<b>Ocwen Loan Servicing LLC</b> (866) 513-2947 English and Spanish	<a href="http://www.ocwen.com">http://www.ocwen.com</a>
<b>Ohio Savings Bank</b> (888) 987-5626 24 hours a day, 7 days a week Spanish English	<a href="http://www.amtrust.com/productcenter/mortgagepaymentassistance/mortgagepaymentassistancemain.aspamtrust.mortgagewebcenter.com">http://www.amtrust.com/productcenter/mortgagepaymentassistance/mortgagepaymentassistancemain.aspamtrust.mortgagewebcenter.com</a>
<b>Option One Mortgage</b> (800) 648-9605, ext. 48826 5 a.m.-6 p.m. Monday-Friday English and Spanish	<a href="http://www.oomc.com">http://www.oomc.com</a>

<p><b>PHH Mortgage</b>  For borrowers facing possible delinquency:  (800) 330-0423  8:30 a.m.-8:30 p.m.  Monday-Thursday</p> <p>For borrowers in the foreclosure process:  (800) 750-2518  8:30 a.m.-5 p.m.  Monday-Friday</p>	<a href="http://www.phhmortgage.com">http://www.phhmortgage.com</a>
<p><b>Saxon Mortgage Services Inc.</b>  (Previously Meritech Mortgage Services and CRAM Mortgage Services)  (888) 325-3502  English, Spanish; can accommodate most languages</p>	<a href="http://www.saxononline.com">http://www.saxononline.com</a>
<p><b>Select Portfolio Servicing</b>  (888) 818-6032  7 a.m.-8 p.m., Monday-Thursday  English and Spanish</p>	<a href="http://www.spservicing.com">http://www.spservicing.com</a>
<p><b>SunTrust Mortgage Inc.</b>  (800) 443-1032  8 a.m.-5 p.m.  Monday-Friday  English and Spanish</p>	<a href="http://www.suntrustmortgage.com">http://www.suntrustmortgage.com</a>
<p><b>U.S. Bank Home Mortgage</b>  (877) 334-0453  6 a.m.-4 p.m.  All languages</p>	<a href="http://www.usbank.com">http://www.usbank.com</a>
<p><b>Wachovia Corporation</b>  (866) 642-9405  8 a.m.-8:30 p.m.  Many languages</p>	<a href="http://www.wachovia.com">http://www.wachovia.com</a>
<p><b>Washington Mutual</b>  (866) 500-8507  7 a.m.-6 p.m.  Most languages</p>	<a href="http://www.wamuhomeloans.com">http://www.wamuhomeloans.com</a>
<p><b>Wells Fargo</b>  (888) 231-0757  6 a.m.-6:30 p.m.  Monday-Friday  English and Spanish</p>	<a href="http://www.wellsfargo.com">http://www.wellsfargo.com</a>
<p><b>Wilshire Credit Corp</b>  (888) 952-7339  4 a.m.-1 p.m.  Monday-Friday  Most languages</p>	<a href="https://www.wcc.ml.com/Index.aspx">https://www.wcc.ml.com/Index.aspx</a>